

## General Terms and Conditions

The present General Terms and Conditions (hereafter referred to as: **GTC**) is applied by **Játékmester Gyerekprogram Kft.** (based at: 1214 Budapest, Mag u. 3., company registration number: 01-09-181981; tax number: 24780256-2-43; telephone number: 30/639-3009, hereafter referred to as: **Organizer**) to regulate the participation in the ZooCamp (hereafter referred to as: **Camp**).

1. The present GTC comes into force on the day it is issued and remains in force until it is replaced by its new version, or until it is countermanded by the Organizer.
2. The GTC applies to the minor who takes part in the Camp (hereafter referred to as: **Child**) and to their legal representative (hereafter referred to as: **Parent**) who sent their application for the Camp to the Organizer
3. In accordance with the agreement made with Fővárosi Állat- és Növénykert (Budapest Zoo & Botanical Garden, based at: 1146 Budapest, Állatkerti krt. 6-12.; hereafter referred to as: **Zoo**), the Organizer organizes the Camp during the school holidays every year, and admits there the Child who meets the conditions specified in the present GTC.
4. Prerequisites for admission:
  - a. the Child taking part in the Camp has to be at least 5 and at the most 14 years old;
  - b. the Parent shall pay the camp fee to the Organizer until the deadline;
  - c. the Child has to own a valid pass to the Budapest Zoo, and
  - d. the Parent has to accept the conditions specified in the present GTC.
5. The Parent is aware that the Camp does not provide sleeping opportunities for the Child.
6. The Camp is organized on regular working days, according to the timetable below:

07:30 – 08:00 Arrival of children  
08:00 – 09:00 Playtime  
09:00 – 09:30 Morning snack  
09:30 – 12:00 Morning activities  
12:00 – 13:00 Lunchtime  
13:00 – 16:00 Afternoon activities  
16:00 – 16:30 Afternoon snack  
16:30 – 17:00 Collection of children

The Organizer reserves the right to modify the programme specified in this paragraph (according to prevailing circumstances, such as the weather, capacity, etc.).

7. The Parent hands over the child to the representative of the camp at the arrival time specified in paragraph 6. The Child has to be dressed appropriately for the activities of the Camp. The Parent shall collect the Child when the activities of the Camp finish, at the time specified in paragraph 6. The parent shall collect the Child from the Camp until 17:00 at the latest.

8. The parent shall pay the Camp fee on the spot, according to the prevailing rates, or transfer it in advance to the Organizer's bank account. The Parent is aware that the languages used in the Camp are Hungarian and English.

9. Regarding the supervision of the children, the Organizer shall provide for 1 supervisor for each group of 10 children.

10. The Parent assumes the obligation to hand in a parent's health statement or a medical certificate not older than 3 days, on the first day of the Camp, which states that the child is healthy and thus can take part in the activities of the camp. The Parent is aware that the Organizer does not admit children to the camp who need special individual care or non-stop supervision. If the Parent fails to inform the Organizer about such conditions in advance fully and truthfully, the Organizer refuses to take any responsibility for possible consequences.

11. If the Child gets ill during the time of the camp, the Parent shall let the representative of the Camp know about this fact as soon as possible, and until the Child gets completely healthy again, they must not be taken to the Camp. If a camp supervisor notices signs of illness on a Child, the Organizer immediately lets the Parent know about it, and the Parent shall collect the Child from the Camp. If the child has already started a camping session, days missed due to illness can be made up for for an additional fee of 3,000 HUF / day. If the child cannot come to the camp due to illness and the Parent informs the organizers about this fact in writing until the Friday the week before the camping session commences, the Organizer allows the child to take part in the Camp during a later camping session without any additional charges. In this case, the Parent shall hand in a medical certificate of the illness.

12. The Organizer takes full responsibility for the supervision of the Child, excluding cases that do not belong to supervision (e.g.: clothes being torn, etc.) and cases when the Child refuses to follow the instructions of the supervisor looking after them. The Parent is aware that the Organizer does not take responsibility for devices and valuables taken to the camp (e.g.: mobile phones, cameras, portable music players, etc.).

13. Both the Child and the Parent shall obey the house rules of the Zoo and the instructions given by the supervising teacher of a group.

14. The Parent shall pay the camp fee to the Organizer in cash upon filling in the application form, or transfer it to the specified bank account within 4 days after filling in the application form.

The Organizer also provides an instalment scheme to pay the camp fee, according to which the Parent shall pay 40,000 HUF of the total fee as specified earlier in this paragraph. The rest of the fee shall be paid in cash or by bank transfer to the specified bank account 10 working days before the selected camp session commences, at the latest.

15. The Organizer lets the Parent modify or cancel the application for the camp. The terms and conditions of cancellation and modification mutually accepted by the parties to this agreement are the following:

**Terms and conditions of cancellation:** If the Parent cancels the application at least 10 working days prior to the commencement of the chosen camping session, the Organizer refunds 50% of the camping fee. If the Parent cancels the application later than the above date, the camping fee will not be refunded.

**Terms and conditions of session modification:** Camping sessions can be modified free of charge until 12:00 on the Wednesday the week before the session commences. After this deadline, an administrative fee of 5,000 HUF will be charged. The parties agree that cancellation and session modification can only be made in writing (sent by post or by email).

If the Camp does not take place at all, the camp fee shall be fully refunded to the Parent.

16. By applying for the Camp the Parent explicitly declares that they have fully read and accepted the terms and conditions of the Camp. Furthermore, they also give their explicit and irreversible consent to the Organiser to use any audio/visual recordings made at the camp for promotional purposes, free of charge and with no limitations

17. Any matter or issue not regulated by the present GTC, shall be governed by the agreements made by the parties and the related Hungarian laws.

1 January, 2017, Budapest

Játékmester Gyerekprogram Kft.